CABLEMART RMA REQUEST

COMPANY:	**TO: RMA Dept.**
YOUR NAME:	**Cablemart inc.**
	9582 Madison Blvd. Suite 1-3
	Madison, AL 35758
TEL:	**Tel: (256) 772-7563**
FAX:	**Fax: (256) 772-7082**
	RMA #

PART #	SERIAL #	INVOICE #	INVOICE DATE	PROBLEM & REQUESTED SERVICE	REPLACE W/ SAME?

READ BELOW CAREFULLY

1. We must receive your RMA request with all invoices and matching serial numbers. If these items are not sent with your parts, your parts will be returned, unprocessed.

2. All customers must get an RMA # before you come in or ship back. Please mark all boxes with the RMA #.

3. Credit can only be given if the item is no longer in stock. All credit requests are subject to a 15% restocking fee. No credit on CPUs or memories.

4. No cross shipments, regardless of the error.

5. We reserve the right to refuse an item if there is physical damage. We cannot process a damage claims after 10 days.

6. RMA #'s are good for 10 days only.

7. Defective, not working, broken, dead, etc. are not valid problem descriptions,. Please be specific.

8. Cablemart reserves the right to test all returned merchandise. A $40 testing fee will be charged on parts found to be in working condition.

9. Warranty starts from date of purchase invoice, not RMA invoice. Credit can be issued from 30 days of date of purchase invoice only. Replaced parts are warrantied for the remainder of the original warranty or 90 days, which ever is longer.

10. All returns must be in original packing with manuals, disks, cables, etc. No exceptions.