

RMA (System Builds only)

RMA # _____ Return Materials Authorization Fax to: 256-772-7082

***** ATTACH ORIGINAL INVOICE *****

Original Invoice # _____ Invoice Date ____--____--

Sold To: _____ Contact Phone ____--____--

Customer's Sales Rep _____ OBF Yes No If yes Tech Id _____

Shipping Address:

Today's Date ____--____-- Did Cable Mart Build System Yes No

Person Receiving System _____ CMI Employee

SYSTEM INFORMATION

System Processor _____ MHz Make _____ System Ram _____ Mb

Problem with system describe.

****** THIS FORM MUST BE RETURNED TO SERVICE ******

****** NOT SHIPPED WITH UNIT ******

Is there Got to have data on drive". Yes No If yes List. (Nothing on list same as NO)

Software related errors are **not** covered under the system warranty. If software corrects the fault there **will** be a charge. Generally for basic software (Operating system) corrections are \$35.00 flat fee. If found to be customer error (**hardware added beyond build by customer**) \$35.00 flat charge applies. If the charge begins

to exceed the flat fee, customer will be notified. Games, Word processor, etc, are billed at a different rate. After notification, systems left over 30 days, become property of Cablemart Inc.

Customer Signature. _____